

# Patricia Holdings

## ORDER FORM – REMOVE A MEMBER (SMSF Only)

### Firm / Person Placing Order

Firm Name: ..... Contact Name: .....  
Delivery Address (no PO boxes): .....  
Suburb: ..... State: ..... Postcode:.....  
Phone: ..... Email:.....

### Delivery Options

Printed \$264.00  PDF \$231.00

### How Will Payment Be Made

Account number: .....  
 Direct Deposit: BSB: 062 210 Acct. 1036 0658 (Please use name of Trust Deed as reference)  
 Cheque (Must be cleared before processing and made payable to Patricia Holdings)  
 Credit Card Number ..... Expiry Date .....  
Card Holder Name .....  
Type of Card: MasterCard  Visa  Amex  (NB: Amex will incur 1.93% incl. GST fee)

Signature:.....

### Trust Details

Name of Deed .....

Execution Date.....

### Member(s) to be removed – if deceased, please let us know. Documents provided will change.

Member Name:.....

Address:.....

Member DOB:.....

Member Name:.....

Address:.....

Member DOB:.....

**Trustee(s) Details**

Trustee Name:.....

A.C.N. (if Trustee is a company):.....

Address:.....

.....

Trustee Name:.....

A.C.N. (if Trustee is a company):.....

Address:.....

.....

**NOTE:** If the original trust deed is not a Patricia Holdings Trust Deed, please scan and email a copy of the original Trust Deed with your order form. Please **do not** send us original Trust Deed documents by post.

# Patricia Holdings

## THINGS TO KNOW

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### 1. NO LEGAL, FINANCIAL OR TAX ADVICE

We do not provide legal, financial or taxation advice and therefore take no responsibility for these matters. You should consult your lawyer, accountant, or financial advisor before placing an order with us.

### 2. TERMS OF TRADE (FOR CLIENTS WITH ACCOUNTS)

We extend thirty days terms of trade to approved practising solicitors, financial planners, and accountants, but not to their clients. We require cleared funds from private clients before we process the order (see clauses 3 and 4 below regarding name on Tax Invoice). Whilst most of our clients observe the 30 days terms of trade we extend; please be aware it is company policy to suspend further credit at 45 days. You will also be liable for any debt recovery expenses relating to the payment of your account.

### 3. TERMS OF TRADE (FOR PRIVATE CLIENTS)

We require cleared funds from private clients before we process the order. We accept payment via credit card (see clause 5 below for surcharge information), bank transfer and cheque. Funds sent by bank transfer or cheque will need to be cleared before orders are processed which may take up to four business days.

### 4. NAME ON TAX INVOICE

Please note that if you are our client and tax invoices are in your name, it is you we extend credit to, not your client. We cannot and will not alter the tax invoice from you to your client after the order is processed. Should you want the tax invoice in the name of your client please advise us beforehand, so it is not on your account. We require cleared funds in payment prior to processing as we do not extend credit to clients of our clients. The name on the tax invoice determines the debtor.

### 5. CREDIT CARD SURCHARGE

Where accounts are paid after the time of order using credit card, we charge an admin fee of 0.87% (incl. GST) on Visa and MasterCard, and 1.93% (incl. GST) on Amex. For accounts paid at the time of ordering, we charge an admin fee of 1.93% on Amex only. Visa and MasterCard will not be subject to fees.

### 6. REFUNDS

Products and services supplied by us are created to meet the specific requirements of each purchaser and/or client. We provide products and services that cannot be re-sold to another purchaser or client. As a result of this, we do not provide refunds for products or services supplied in good faith according to the request of the purchaser or client.

### 7. RETURNS

If the product or service is returned/referred to us due to an error on the part of the purchaser or client, and we have complied with the original instructions and directions of the purchaser/client, we reserve the right to levy an additional charge that fairly reflects the time and expertise required to amend the error. We are not responsible for any error or loss due to a purchaser/client's mistake or misunderstanding of the Law.